

The following claims are presented for examination:

1. (Currently Amended) A method for ~~providing a notification of an event, said method comprising the steps of:~~

receiving a communication for a recipient;

~~in response to said receipt of said communication, performing the following steps:~~

~~determining an originating endpoint address on a network associated with said received communication;~~

identifying one or more designated persons that have been previously designated for ~~said an~~ originating endpoint address associated with the received communication, wherein at least one of ~~said the~~ designated persons is not a sender of ~~said the~~ communication and is not ~~said the~~ recipient;

generating a notification message, wherein ~~said the~~ notification message includes information about a response that was dispatched for ~~said the~~ received communication; and

sending ~~said the~~ notification message to ~~said the~~ one or more designated persons.

2. (Currently Amended) The method of claim 1, wherein ~~said the~~ notification message is provided to ~~said the~~ one or more designated persons in accordance with preference information specified by each of ~~said the~~ one or more designated persons.

3. (canceled)

4. (Currently Amended) The method of claim 2, wherein ~~said the~~ preference information includes at least one media preference.

5. (Currently Amended) The method of claim 2, wherein ~~said the~~ preference information includes at least one human language type preference.

6. (Currently Amended) The method of claim 1, wherein ~~said the originating~~ endpoint is identified based on a telephone number of a calling party associated with ~~said the~~ communication.

7. (Currently Amended) The method of claim 1, wherein ~~said the originating~~ endpoint is identified based on an address associated with ~~said the~~ communication.

8. (Currently Amended) The method of claim 1, wherein ~~said the~~ identifying, generating and sending ~~steps tasks~~ are performed in response to ~~said the~~ received communication being placed to a specified telephone number.

9. (Currently Amended) The method of claim 1, wherein ~~said the~~ event is an emergency that has been reported to a receiver.

10. (Currently Amended) The method of claim 1, wherein ~~said the~~ event is a telephone call that has been placed to a help desk.

11. (Currently Amended) The method of claim 1, further comprising the step of receiving at least one response to ~~said the~~ notification message.

12. (Currently Amended) The method of claim 1, further comprising the step of receiving at least one status update from at least one of ~~said the~~ one or more designated persons.

13. (Currently Amended) The method of claim 1, further comprising the step of dispatching an appropriate response to ~~said the~~ communication.

14. (Currently Amended) The method of claim 13, further comprising the step of receiving at least one status update from a person associated with ~~said the~~ appropriate response.

15. (Currently Amended) The method of claim 1, further comprising the step of notifying at least one of ~~said the~~ one or more designated persons of a status update.

16. (Currently Amended) The method of claim 1, wherein ~~said the~~ notification message is provided to ~~said the~~ one or more designated persons in accordance with a communication flow that describes whether each of ~~said the~~ one or more designated persons is notified based on a response from at least one other of ~~said the~~ one or more designated persons.

17. (Currently Amended) An apparatus ~~for providing a notification of an event,~~ comprising:

a memory; and

at least one processor, coupled to the memory, operative to:

receive a communication for a recipient;

~~in response to said receipt of said communication, perform the following:~~

~~determine an originating endpoint address on a network associated with said received communication;~~

identify one or more designated persons that have been previously designated for ~~said an~~ originating endpoint address associated with the received communication, wherein at least one of ~~said the~~ designated persons is not a sender of ~~said the~~ communication and is not ~~said the~~ recipient

generate a notification message, wherein ~~said the~~ notification message includes information about a response that was dispatched for ~~said the~~ received communication; and

send ~~said the~~ notification message to each of ~~said the~~ one or more designated persons.

18. (Currently Amended) The apparatus of claim 17, wherein ~~said the~~ notification message is provided to ~~said the~~ one or more designated persons in accordance with preference information specified by each of ~~said the~~ one or more designated persons.

19. (Currently Amended) The apparatus of claim 17, wherein said the originating endpoint is identified based on a telephone number of a calling party associated with ~~said the~~ communication.

20. (Currently Amended) The apparatus of claim 17, wherein said the originating endpoint is identified based on an address associated with ~~said the~~ communication.

21. (Currently Amended) The apparatus of claim 17, wherein ~~said the~~ event is an emergency that has been reported to a receiver.

22. (Currently Amended) The apparatus of claim 17, wherein ~~said the~~ event is a telephone call that has been placed to a help desk.

23. (Currently Amended) The apparatus of claim 17, wherein ~~said the~~ processor is further configured to receive at least one response to ~~said the~~ notification message.

24. (Currently Amended) The apparatus of claim 17, wherein ~~said the~~ processor is further configured to receive at least one status update.

25. (Currently Amended) The apparatus of claim 17, wherein ~~said the~~ processor is further configured to dispatch an appropriate response to ~~said the~~ communication.

26. (Currently Amended) An article of manufacture for providing a notification of an event, ~~said the~~ article of manufacture comprising a machine readable medium containing one or more programs which when executed implement the steps of:

receiving a communication for a recipient;

~~in response to said receipt of said communication, performing the following steps:~~

~~determining an originating endpoint address on a network associated with said received communication;~~

identifying one or more designated persons that have been previously designated for ~~said an~~ originating endpoint address associated with the received communication, wherein at least one of ~~said the~~ designated persons is not a sender of ~~said the~~ communication and is not ~~said the~~ recipient

generating a notification message, wherein ~~said the~~ notification message includes information about a response that was dispatched for said received communication; and

sending ~~said the~~ notification message to each of ~~said the~~ one or more designated persons.

27. (Currently Amended) The method of claim 1, wherein ~~said a~~ notification of an event is triggered indirectly when a call is placed by a third party identifying a response address associated with an endpoint.

28 (Currently Amended) The method of claim 17, wherein ~~said a~~ notification of an event is triggered indirectly when a call is placed by a third party identifying a response address associated with an endpoint.